

DIGITAL BANKING

Logging In for the First Time

1 Log in using your existing username (Digital Banking ID) and password (via the First Bank & Trust mobile app or online at accounts.bankeasy.com). **New Users:** Enroll by clicking “First-time user? Enroll now” and follow the steps.

2 Once logged in, you will be asked to set up **two-factor authentication**. This feature adds additional security for your accounts. Begin by selecting one of the following verification methods and follow the prompts:

- Voice or text message*
- Authenticator app
- FIDO security key*
- Symantec VIP*

While all methods enhance security, authenticator apps and tokens (FIDO and Symantec VIP) offer stronger protection than voice or text messages.

**Requires mobile app version 3.19 or later. Users on previous versions of the mobile app may encounter errors during high-risk actions, account recovery, and enrollment.*

3 MOBILE APP ONLY: If you’re logging in for the first time using our mobile app, you’ll also be asked to enter a 4-digit passcode. You will need to remember this code for future sign-ons. However, if your device accepts fingerprint or face recognition, you won’t need the 4-digit passcode for future sign-ons.

1

First Bank & Trust

Username

Forgot?

First time user? Enroll now

Continue

^ ONLINE ^

First Bank & Trust

Username

Password

Show

Forgot?

Sign in

First time user? Enroll now

^ MOBILE APP ^

2

Choose a verification method to set up

Voice or text message
Verification codes are sent to your phone. Message and data rates may apply.

Authenticator app
Using a different authenticator app? We support any authenticator app using either QR code scan or manual code entry.

FIDO security key
Use your security key to sign in securely anytime you sign in from a new computer or device.

Symantec VIP
Use Symantec VIP authentication to sign into your account. We support digital and hard tokens.

3

First Bank & Trust

Create passcode for this device

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1 2 3

4 5 6

7 8 9

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REMINDER: Each time you log in using a different or new device, you’ll be required to enter your password and will be sent a new verification code to verify your identity.

