

**IMPORTANT ANNOUNCEMENT REGARDING COVID-19****To Our Customers,**

To help our communities contain the spread of COVID-19, we will be temporarily suspending lobby service in all of our **Minnesota locations only** effective today, Wednesday, March 18, at 5:00 pm.

While it is important that we take this step to slow the spread of COVID-19, it is also important to us that we continue to meet your needs and the needs of the communities we serve. Given that goal, while access to our lobby will be limited, we will remain open for business:

- Our drive-up windows and night deposit will remain open and available normal hours.
- Our mortgage, wealth management and business banking teams, as well as personal bankers, are available to serve you via phone, email, or by appointment.
- All of our regular services, other than access to our lobby, currently remain available. If you need to meet with one of us, please call the person you need to see. We'll be happy to schedule an appointment to take care of you.
- As always, Digital Banking is available 24/7 ([CLICK HERE to enroll](#)), and our call center is open normal hours (800.843.1552).

We know that limiting our lobby access might disrupt your routines, and we apologize. We'd rather have the lobby doors open for normal business; but for now, all of us need to do our part to ensure the health of our overall community.

We will continue to update our website page at [BANKEASY.COM/covid-19](https://www.bankeasy.com/covid-19) with announcements as we have them.

As we've said before, we are still checking our emails and answering our phones, and we're happy to make appointments if you need to meet with someone. Please let us know if there's anything we can do to be of service.

Sincerely,

**First Bank & Trust**